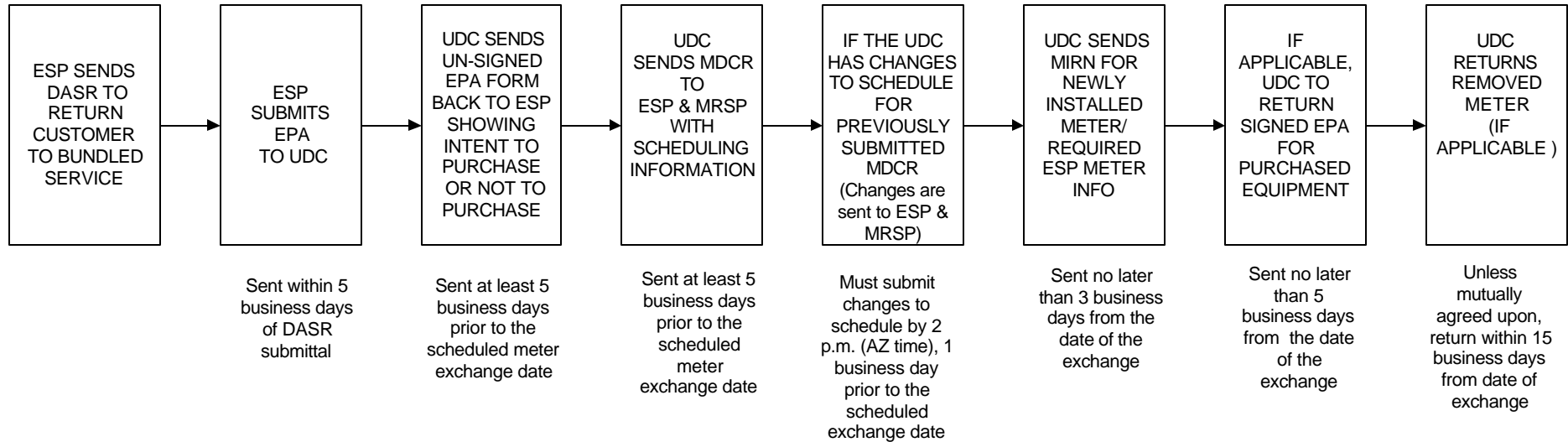


**HIGH LEVEL FLOW - PROCESS # 2**  
**DIRECT ACCESS CUSTOMER TO BUNDLED SERVICE**  
**(METER EXCHANGE COMPLETED BY UDC)**  
**Sample - proposed changes for 11/29/00**



DASR = Direct Access Service Request  
EMI = Existing Meter Information  
EPA = Equipment Purchase Authorization  
MDCR = Meter Data Communication Request  
MIRN = Meter Installation/Removal Notification